

NAATI CCL Turkish Vocabulary

NAATI CCL sınavı için kelime rehberi

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

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Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

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TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / TURKISH	EXAMPLE IN CONTEXT
Appointment randevu	I need an appointment on Monday. Pazartesi günü için randevu almam gerekiyor. Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) pratisyen hekim; aile hekimi (GP)	My GP can refer me to a specialist. Aile hekimim beni bir uzman doktora sevk edebilir. Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter sevk mektubu	Please bring the referral letter. Lütfen sevk mektubunu getirin. Note: In this context, a letter directing a patient to another clinician or service.
Prescription reçete	I need a prescription for this medicine. Bu ilaç için reçeteye ihtiyacım var.
Medical certificate sağlık raporu	Please give me a medical certificate. Lütfen bana bir sağlık raporu verin.
Specialist uzman doktor	I would like to see a specialist. Bir uzman doktora görünmek istiyorum.
Bulk billing Medicare üzerinden doğrudan faturalandırma (bulk billing)	Does this clinic offer bulk billing? Bu klinikte, hizmet bedeli için hastadan ödeme almadan Medicare üzerinden doğrudan faturalandırma yapıyor mu? Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency acil durum	This is an emergency. Bu acil bir durum.
Consultation muayene	How much does the consultation cost? Muayene ücreti ne kadar?
Waiting list bekleme listesi	Can you put my name on the waiting list? Adımı bekleme listesine yazabilir misiniz?

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / TURKISH	EXAMPLE IN CONTEXT
Symptoms belirtiler	I have had these symptoms for two days. İki gündür bu belirtileri yaşıyorum.
Dosage doz ve kullanım sıklığı	Please confirm the dosage with the pharmacist. Lütfen doz ve kullanım sıklığını eczacıyla teyit edin. Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects yan etkiler	What are the possible side effects? Olası yan etkiler nelerdir?
Allergy alerji	I have an allergy to nuts. Sert kabuklu yiyeceklere alerjim var.
Blood test kan tahlili	When is my blood test? Kan tahlilim ne zaman?
Blood pressure kan basıncı; tansiyon	Please check my blood pressure. Lütfen tansiyonumu ölçün.
Treatment tedavi	The doctor will explain the treatment options. Doktor tedavi seçeneklerini açıklayacak.
Chronic condition kronik rahatsızlık	I need support for a chronic condition. Kronik bir rahatsızlık için desteğe ihtiyacım var. Note: Chronic describes duration; it does not automatically mean severe.
Fasting aç kalma	Is fasting required before this test? Bu tahlilden önce aç kalmak gerekiyor mu? Note: Interpret the instructions given; do not invent a fasting period or restrictions.
Follow-up appointment kontrol randevusu	I need a follow-up appointment in three months. Üç ay sonra bir kontrol randevusuna ihtiyacım var.

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / TURKISH	EXAMPLE IN CONTEXT
Tenant kiracı	The tenant has reported a water leak. Kiracı su sızıntısı olduğunu bildirdi. Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord ev sahibi; kiraya veren	Please contact the landlord. Lütfen ev sahibiyle iletişime geçin.
Rental agreement kira sözleşmesi	Please read the rental agreement before signing. Lütfen imzalamadan önce kira sözleşmesini okuyun.
Rental bond kira depozitosu	Is the rental bond refundable? Kira depozitosu iade edilebilir mi? Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears ödenmemiş kira borcu	I need to discuss my rent arrears. Ödenmemiş kira borcum hakkında konuşmam gerekiyor.
Written notice yazılı bildirim	Please send the notice in writing. Lütfen bildirimi yazılı olarak gönderin.
Property inspection konut incelemesi	When is the property inspection? Konut incelemesi ne zaman?
Repairs onarımlar	The repairs will start on Monday. Onarımlar pazartesi başlayacak.
Plumber su tesisatçısı	We need a plumber to repair this pipe. Bu boruyu onarmak için bir su tesisatçısına ihtiyacımız var.
Written quote yazılı fiyat teklifi	Please include the materials in the written quote. Lütfen malzemeleri yazılı fiyat teklifine dahil edin. Note: Here a quote states the proposed price of work, not a quotation from a book.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / TURKISH	EXAMPLE IN CONTEXT
Bank account banka hesabı	I would like to open a bank account. Bir banka hesabı açmak istiyorum.
Bank statement banka hesap özeti	Please send my latest bank statement. Lütfen en son banka hesap özeti gönderin.
Interest rate faiz oranı	What is the interest rate? Faiz oranı nedir?
Repayment kredi geri ödemesi	When is the next repayment due? Bir sonraki kredi ödemesinin son tarihi ne zaman?
Deposit hesaba para yatırma	I would like to deposit \$100 into my bank account. Banka hesabıma 100 dolar yatırmak istiyorum. Note: A bank deposit and an advance payment to a builder have different meanings. Choose the wording that matches the situation.
Invoice fatura	Please send the invoice by email. Lütfen faturayı e-postayla gönderin. Note: A request for payment; a receipt confirms that a payment was received.
Due date son ödeme tarihi	What is the due date for this bill? Bu faturanın son ödeme tarihi nedir?
Debt borç	I need help managing my debt. Borcumu yönetmek için yardıma ihtiyacım var.
Refund para iadesi	I would like to request a full refund. Tam para iadesi talep etmek istiyorum.
Budget bütçe	We need a budget for our monthly expenses. Aylık giderlerimiz için bir bütçeye ihtiyacımız var. Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / TURKISH	EXAMPLE IN CONTEXT
Insurance premium sigorta primi	What is the annual insurance premium? Yıllık sigorta primi ne kadar?
Insurance excess sigortalının ödediği muafiyet tutarı	My insurance excess is \$600. Sigortamdaki muafiyet tutarı 600 dolar. Note: The policyholder's contribution towards a claim, as set by the policy; simply saying extra amount can be misleading.
Insurance claim sigorta tazminat talebi	How do I make an insurance claim? Nasıl sigorta tazminat talebinde bulunabilirim?
Policy number poliçe numarası	Please give me your policy number. Lütfen bana poliçe numaranızı verin.
Insurance cover sigorta kapsamı	Does my insurance cover flood damage? Sigortam sel hasarını karşılıyor mu?
Warranty period garanti süresi	What is the warranty period? Garanti süresi nedir?
Receipt makbuz; fiş	Please keep the receipt. Lütfen makbuzu saklayın.
Faulty arızalı	This laptop is faulty. Bu dizüstü bilgisayar arızalı.
Replacement yeni ürünle değişim	I would prefer a replacement. Ürünün yenisiyle değiştirilmesini tercih ederim.
Proof of purchase satın alma belgesi	Do you have proof of purchase? Satın alma belgeniz var mı?

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / TURKISH	EXAMPLE IN CONTEXT
Job vacancy açık iş pozisyonu	Are there any job vacancies? Açık iş pozisyonu var mı?
Casual employee çağrıya bağlı çalışan (casual employee)	I work as a casual employee. Casual statüsünde, ihtiyaç oldukça çalışıyorum. Note: Casual is an employment arrangement; do not automatically replace it with part-time or fixed-term.
Shift work vardiyalı çalışma	Does this role involve shift work? Bu iş vardiyalı çalışmayı içeriyor mu?
Roster vardiya çizelgesi	Please send me the work roster. Lütfen bana vardiya çizelgesini gönderin.
Payslip maaş bordrosu	Please bring your last three payslips. Lütfen son üç maaş bordronuzu getirin.
Annual leave yıllık izin	I would like two weeks of annual leave. İki haftalık yıllık izin almak istiyorum.
Paid sick leave ücretli hastalık izni	Does this job include paid sick leave? Bu işte ücretli hastalık izni var mı? Note: This is a practice question, not a statement that every worker has the same entitlement.
Overtime pay fazla mesai ücreti	How is overtime pay calculated? Fazla mesai ücreti nasıl hesaplanıyor?
Superannuation emeklilik birikimi (superannuation)	Which fund receives my superannuation contributions? Superannuation katkılarım hangi fona yatırılıyor? Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage asgari ücret	What is the minimum wage for this role? Bu iş için asgari ücret ne kadar?

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / TURKISH	EXAMPLE IN CONTEXT
Enrolment okul kaydı	When does school enrolment open? Okul kayıtları ne zaman açılıyor?
Tuition fee öğrenim ücreti	Does the tuition fee include the textbooks? Öğrenim ücretine ders kitapları dahil mi?
Per term her eğitim dönemi için	Is this fee charged per term? Bu ücret her eğitim dönemi için mi alınıyor? Note: Check whether term refers to a school term or another defined period.
Prerequisite ön koşul	Is this subject a prerequisite for admission? Bu ders, kabul için bir ön koşul mu?
Assessment result değerlendirme sonucu	When will the assessment results be available? Değerlendirme sonuçları ne zaman hazır olacak?
Progress report gelişim raporu	Please send my child's progress report. Lütfen çocuğumun gelişim raporunu gönderin.
Subject selection ders seçimi	Can you help me with subject selection? Ders seçiminde bana yardımcı olabilir misiniz?
Learning support öğrenme desteği	What learning support is available? Hangi öğrenme destekleri mevcut?
School counsellor okul danışmanı	May I speak to the school counsellor? Okul danışmanıyla konuşabilir miyim?
Guardian yasal vasi	Please give the legal guardian's contact details. Lütfen yasal vasinin iletişim bilgilerini verin.

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / TURKISH	EXAMPLE IN CONTEXT
Eligibility uygunluk; şartları karşılama	We need to check your eligibility. Şartları karşılayıp karşılamadığınızı kontrol etmemiz gerekiyor. Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form başvuru formu	Please complete the application form. Lütfen başvuru formunu doldurun.
Proof of address adres belgesi	Which documents are accepted as proof of address? Adres belgesi olarak hangi belgeler kabul ediliyor?
Photo identification fotoğraflı kimlik	Please bring photo identification. Lütfen fotoğraflı kimlik getirin.
Birth certificate doğum belgesi	Please bring your birth certificate. Lütfen doğum belgenizi getirin.
Passport pasaport	My passport expires next month. Pasaportumun süresi gelecek ay doluyor.
Tax file number (TFN) Avustralya vergi dosya numarası (TFN)	Where can I find my tax file number? Vergi dosya numaramı nerede bulabilirim? Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident daimi ikamet sahibi	What documents does a permanent resident need? Daimi ikamet sahibinin hangi belgelere ihtiyacı var? Note: A permanent resident and a citizen are not the same status.
Visa status vize durumu	Please confirm your current visa status. Lütfen mevcut vize durumunuzu teyit edin.
Centrelink Centrelink	I need to contact Centrelink about my application. Başvurum hakkında Centrelink ile iletişime geçmem gerekiyor. Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / TURKISH	EXAMPLE IN CONTEXT
Legal advice hukuki danışmanlık	I would like to get legal advice. Hukuki danışmanlık almak istiyorum.
Legal aid adli yardım	How do I apply for legal aid? Adli yardıma nasıl başvurabilirim? Note: The example asks about access; it does not promise eligibility or free representation.
Evidence delil; kanıt	Please keep the photographs as evidence. Lütfen fotoğrafları delil olarak saklayın.
Contract sözleşme	Please read the contract before signing. Lütfen imzalamadan önce sözleşmeyi okuyun.
Terms and conditions şartlar ve koşullar	Please explain the terms and conditions. Lütfen şartları ve koşulları açıklayın.
Fine para cezası	When must I pay the fine? Para cezasını ne zaman ödemem gerekiyor?
Compensation tazminat	Can I apply for compensation? Tazminat için başvurabilir miyim?
Lodge a complaint şikayette bulunmak	I would like to lodge a complaint. Şikayette bulunmak istiyorum.
Court mahkeme	What time must I attend court? Saat kaçta mahkemeye gitmem gerekiyor?
Appeal karara itiraz etmek	How can I appeal this decision? Bu karara nasıl itiraz edebilirim? Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / TURKISH	EXAMPLE IN CONTEXT
Community centre toplum merkezi	Where is the nearest community centre? En yakın toplum merkezi nerede?
Social worker sosyal hizmet uzmanı	I would like to speak to a social worker. Bir sosyal hizmet uzmanıyla konuşmak istiyorum.
Concession card indirim ve kolaylık kartı (concession card)	Please bring your concession card. Lütfen indirim ve kolaylık kartınızı getirin. Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance kira yardımı (Rent Assistance)	How do I apply for Rent Assistance? Rent Assistance kira yardımına nasıl başvurabilirim?
Carer allowance bakım verenlere destek ödeneği (Carer Allowance)	How do I apply for Carer Allowance? Carer Allowance bakım verenlere destek ödeneğine nasıl başvurabilirim? Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter sözlü tercüman	I need an interpreter for the appointment. Randevu için bir sözlü tercümana ihtiyacım var. Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline son başvuru tarihi	What is the deadline for the application? Başvurunun son tarihi nedir?
Fortnight iki hafta; on dört gün	The next payment is in a fortnight. Bir sonraki ödeme iki hafta sonra. Note: A fortnight means two weeks; preserve the period when discussing pay or rent.
Renew yenilemek	How do I renew this permit? Bu izni nasıl yenileyebilirim?
Clarify açıklığa kavuşturmak	Could you clarify which documents I need? Hangi belgelere ihtiyacım olduğunu açıklığa kavuşturabilir misiniz?

MEANING COMES FIRST

Beyond individual words

Natural register and variants

Use polite siz forms for service conversations. GP can be explained as pratisyen hekim or aile hekimi in context. Turkish does not mark he/she in the pronoun o; do not add a gender when the source does not supply one.

Quantities, time and negatives

Fortnight means exactly two weeks or fourteen days. Preserve amounts, questions, negatives, conditions and the difference between can, may and must. Do not turn an example question into a promise of access or payment.

Full meaning and Australian names

Retain Medicare, Centrelink and TFN with a brief explanation as needed. Casual is an Australian employment category, not merely part-time or a fixed-term job. A rental bond is a security deposit, an insurance excess is the insured person's share, and eligibility is not approval.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

Workplace Procedures: Turkish to English

A new employee speaks with a customer service staff member about basic workplace procedures, including rosters, breaks, reporting lateness, safety issues, and induction training.

From AceCCL dialogue dlg-tr-1867. Interpret aloud before reading the possible answer.

Source

Lütfen sabah 8.30'dan önce müşteri hizmetleri ekip liderini arayın. Ayrıca personel uygulaması üzerinden kısa bir mesaj göndermelisiniz. Acil bir durumsa resepsiyonu da arayın.

One possible interpretation

Please call the customer service team leader before 8:30 am. You should also send a short message through the staff app. If it is an emergency, call reception as well.

Meaning to preserve

- Call the customer service team leader before 8:30 am.
- Also send a short message through the staff app.
- If it is an emergency, call reception as well.

Watch out for

Before 8:30 is a deadline, not at 8:30. Preserve both extra actions and the emergency condition.

A compact note-taking cue

before 08:30 → team leader / staff app msg also / emergency → reception too

Your notes

WORKED EXERCISE / TURN 7

Workplace Procedures: English to Turkish

A new employee speaks with a customer service staff member about basic workplace procedures, including rosters, breaks, reporting lateness, safety issues, and induction training.

From AceCCL dialogue dlg-tr-1867. Interpret aloud before reading the possible answer.

Source

I also want to know about breaks and lunch. Are there set times? I will be working at the front desk.

One possible interpretation

Molalar ve öğle yemeği hakkında da bilgi almak istiyorum. Belirlenmiş saatler var mı?
Resepsiyonda çalışacağım.

Meaning to preserve

- Also ask about breaks and lunch.
- Ask whether there are set times.
- The speaker will be working at the front desk.

Watch out for

Front desk means the reception/customer service desk, not a table at the front. Preserve the question and future work location.

A compact note-taking cue

breaks + lunch / fixed times? / work → front desk

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

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Try the free Turkish practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

aceccl.com/mini-mock/tr/dlg-tr-1867

