

NAATI CCL Portuguese Vocabulary

Vocabulário para o exame NAATI CCL

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

1. Appointments and healthcare access
2. Symptoms, tests and treatment
3. Housing and repairs
4. Banking and payments
5. Insurance and consumer matters
6. Employment and pay
7. Education and learning support
8. Identity, applications and government services
9. Legal matters and complaints
10. Community support and useful instructions

Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

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TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Appointment consulta marcada	I need an appointment on Monday. Preciso de uma consulta na segunda-feira. Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) médico de família; clínico geral (GP)	My GP can refer me to a specialist. O meu médico de família pode me encaminhar a um especialista. Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter carta de encaminhamento	Please bring the referral letter. Por favor, traga a carta de encaminhamento. Note: In this context, a letter directing a patient to another clinician or service.
Prescription receita médica	I need a prescription for this medicine. Preciso de uma receita para este medicamento.
Medical certificate atestado médico	Please give me a medical certificate. Por favor, me dê um atestado médico.
Specialist especialista	I would like to see a specialist. Gostaria de consultar um especialista.
Bulk billing faturação direta ao Medicare (bulk billing)	Does this clinic offer bulk billing? Esta clínica oferece faturação direta ao Medicare, sem cobrar ao paciente por esse serviço? Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency emergência	This is an emergency. Isto é uma emergência.
Consultation consulta	How much does the consultation cost? Quanto custa a consulta?
Waiting list lista de espera	Can you put my name on the waiting list? Pode colocar o meu nome na lista de espera?

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Symptoms sintomas	I have had these symptoms for two days. Tenho estes sintomas há dois dias.
Dosage dose e frequência de administração	Please confirm the dosage with the pharmacist. Por favor, confirme a dose e a frequência com o farmacêutico. Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects efeitos adversos; efeitos colaterais	What are the possible side effects? Quais são os possíveis efeitos adversos?
Allergy alergia	I have an allergy to nuts. Tenho alergia a frutos de casca rija.
Blood test exame de sangue	When is my blood test? Quando é o meu exame de sangue?
Blood pressure pressão arterial	Please check my blood pressure. Por favor, verifique a minha pressão arterial.
Treatment tratamento	The doctor will explain the treatment options. O médico explicará as opções de tratamento.
Chronic condition doença crónica; doença crônica	I need support for a chronic condition. Preciso de apoio para uma doença crónica. Note: Chronic describes duration; it does not automatically mean severe.
Fasting jejum	Is fasting required before this test? É necessário fazer jejum antes deste exame? Note: Interpret the instructions given; do not invent a fasting period or restrictions.
Follow-up appointment consulta de acompanhamento	I need a follow-up appointment in three months. Preciso de uma consulta de acompanhamento daqui a três meses.

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Tenant inquilino/a	The tenant has reported a water leak. A pessoa que aluga a casa informou que há uma fuga de água. Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord senhorio; locador	Please contact the landlord. Por favor, contacte o senhorio.
Rental agreement contrato de arrendamento; contrato de locação	Please read the rental agreement before signing. Por favor, leia o contrato de arrendamento antes de assinar.
Rental bond caução do arrendamento	Is the rental bond refundable? A caução do arrendamento pode ser reembolsada? Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears aluguel em atraso; rendas em atraso	I need to discuss my rent arrears. Preciso de conversar sobre as minhas rendas em atraso.
Written notice aviso por escrito	Please send the notice in writing. Por favor, envie o aviso por escrito.
Property inspection inspeção do imóvel	When is the property inspection? Quando é a inspeção do imóvel?
Repairs reparações	The repairs will start on Monday. As reparações começarão na segunda-feira.
Plumber canalizador; encanador	We need a plumber to repair this pipe. Precisamos de um canalizador para reparar este cano.
Written quote orçamento por escrito	Please include the materials in the written quote. Por favor, inclua os materiais no orçamento por escrito. Note: Here a quote states the proposed price of work, not a quotation from a book.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Bank account conta bancária	I would like to open a bank account. Gostaria de abrir uma conta bancária.
Bank statement extrato bancário	Please send my latest bank statement. Por favor, envie o meu extrato bancário mais recente.
Interest rate taxa de juros	What is the interest rate? Qual é a taxa de juros?
Repayment prestação de reembolso	When is the next repayment due? Quando vence a próxima prestação do empréstimo?
Deposit depósito bancário	I would like to deposit \$100 into my bank account. Gostaria de depositar 100 dólares na minha conta bancária. Note: A bank deposit and an advance payment to a builder have different meanings. Choose the wording that matches the situation.
Invoice fatura	Please send the invoice by email. Por favor, envie a fatura por email. Note: A request for payment; a receipt confirms that a payment was received.
Due date data de vencimento	What is the due date for this bill? Qual é a data de vencimento desta fatura?
Debt dívida	I need help managing my debt. Preciso de ajuda para gerir a minha dívida.
Refund reembolso	I would like to request a full refund. Gostaria de solicitar um reembolso total.
Budget orçamento	We need a budget for our monthly expenses. Precisamos de um orçamento para as nossas despesas mensais. Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Insurance premium prémio do seguro; prêmio do seguro	What is the annual insurance premium? Qual é o prémio anual do seguro?
Insurance excess franquia do seguro	My insurance excess is \$600. A franquia do meu seguro é de 600 dólares. Note: The policyholder's contribution towards a claim, as set by the policy; simply saying extra amount can be misleading.
Insurance claim pedido de indemnização ao seguro	How do I make an insurance claim? Como faço um pedido de indemnização ao seguro?
Policy number número da apólice	Please give me your policy number. Por favor, me dê o número da sua apólice.
Insurance cover cobertura do seguro	Does my insurance cover flood damage? O meu seguro cobre danos causados por inundações?
Warranty period prazo de garantia	What is the warranty period? Qual é o prazo de garantia?
Receipt recibo	Please keep the receipt. Por favor, guarde o recibo.
Faulty defeituoso/a	This laptop is faulty. Este computador portátil está com defeito.
Replacement substituição	I would prefer a replacement. Preferiria uma substituição.
Proof of purchase comprovativo de compra; comprovante de compra	Do you have proof of purchase? Tem um comprovativo de compra?

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Job vacancy vaga de emprego	Are there any job vacancies? Há alguma vaga de emprego?
Casual employee trabalhador/a eventual (casual employee)	I work as a casual employee. Trabalho em regime eventual, na categoria casual. Note: Casual is an employment arrangement; do not automatically replace it with part-time or fixed-term.
Shift work trabalho por turnos	Does this role involve shift work? Este cargo envolve trabalho por turnos?
Roster escala de trabalho	Please send me the work roster. Por favor, envie a minha escala de trabalho.
Payslip recibo de vencimento; contracheque	Please bring your last three payslips. Por favor, traga os seus últimos três recibos de vencimento.
Annual leave férias anuais	I would like two weeks of annual leave. Gostaria de tirar duas semanas de férias anuais.
Paid sick leave licença por doença remunerada	Does this job include paid sick leave? Este emprego inclui licença por doença remunerada? Note: This is a practice question, not a statement that every worker has the same entitlement.
Overtime pay pagamento de horas extras	How is overtime pay calculated? Como é calculado o pagamento de horas extras?
Superannuation poupança para a reforma (superannuation)	Which fund receives my superannuation contributions? Que fundo recebe as minhas contribuições de superannuation? Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage salário mínimo	What is the minimum wage for this role? Qual é o salário mínimo para este cargo?

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Enrolment matrícula	When does school enrolment open? Quando começam as matrículas escolares?
Tuition fee propina; taxa de ensino	Does the tuition fee include the textbooks? A taxa de ensino inclui os livros didáticos?
Per term por período letivo	Is this fee charged per term? Esta taxa é cobrada por período letivo? Note: Check whether term refers to a school term or another defined period.
Prerequisite pré-requisito	Is this subject a prerequisite for admission? Esta disciplina é um pré-requisito para a admissão?
Assessment result resultado da avaliação	When will the assessment results be available? Quando estarão disponíveis os resultados da avaliação?
Progress report relatório de progresso	Please send my child's progress report. Por favor, envie o relatório de progresso da minha criança.
Subject selection escolha de disciplinas	Can you help me with subject selection? Pode me ajudar com a escolha de disciplinas?
Learning support apoio à aprendizagem	What learning support is available? Que apoio à aprendizagem está disponível?
School counsellor orientador/a escolar	May I speak to the school counsellor? Posso falar com a pessoa responsável pela orientação escolar?
Guardian responsável legal; tutor/a legal	Please give the legal guardian's contact details. Por favor, forneça os dados de contacto do responsável legal.

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Eligibility elegibilidade	We need to check your eligibility. Precisamos de verificar a sua elegibilidade. Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form formulário de pedido	Please complete the application form. Por favor, preencha o formulário de pedido.
Proof of address comprovativo de morada; comprovante de residência	Which documents are accepted as proof of address? Que documentos são aceites como comprovativo de morada?
Photo identification documento de identificação com fotografia	Please bring photo identification. Por favor, traga um documento de identificação com fotografia.
Birth certificate certidão de nascimento	Please bring your birth certificate. Por favor, traga a sua certidão de nascimento.
Passport passaporte	My passport expires next month. O meu passaporte expira no próximo mês.
Tax file number (TFN) número de identificação fiscal australiano (TFN)	Where can I find my tax file number? Onde posso encontrar o meu número de identificação fiscal australiano? Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident residente permanente	What documents does a permanent resident need? De que documentos precisa uma pessoa com residência permanente? Note: A permanent resident and a citizen are not the same status.
Visa status situação do visto	Please confirm your current visa status. Por favor, confirme a situação atual do seu visto.
Centrelink Centrelink	I need to contact Centrelink about my application. Preciso de contactar o Centrelink sobre o meu pedido. Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Legal advice aconselhamento jurídico	I would like to get legal advice. Gostaria de obter aconselhamento jurídico.
Legal aid assistência jurídica	How do I apply for legal aid? Como posso solicitar assistência jurídica? Note: The example asks about access; it does not promise eligibility or free representation.
Evidence provas	Please keep the photographs as evidence. Por favor, guarde as fotografias como provas.
Contract contrato	Please read the contract before signing. Por favor, leia o contrato antes de assinar.
Terms and conditions termos e condições	Please explain the terms and conditions. Por favor, explique os termos e condições.
Fine multa	When must I pay the fine? Quando devo pagar a multa?
Compensation indenização; indenização	Can I apply for compensation? Posso solicitar uma indenização?
Lodge a complaint apresentar uma reclamação	I would like to lodge a complaint. Gostaria de apresentar uma reclamação.
Court tribunal	What time must I attend court? A que horas devo comparecer no tribunal?
Appeal recorrer de uma decisão	How can I appeal this decision? Como posso recorrer desta decisão? Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / PORTUGUESE	EXAMPLE IN CONTEXT
Community centre centro comunitário	Where is the nearest community centre? Onde fica o centro comunitário mais próximo?
Social worker assistente social	I would like to speak to a social worker. Gostaria de falar com um profissional de assistência social.
Concession card cartão de benefícios e descontos (concession card)	Please bring your concession card. Por favor, traga o seu cartão de benefícios e descontos. Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance subsídio de apoio ao arrendamento (Rent Assistance)	How do I apply for Rent Assistance? Como solicito o Rent Assistance, o apoio ao arrendamento?
Carer allowance subsídio para cuidadores (Carer Allowance)	How do I apply for Carer Allowance? Como solicito o Carer Allowance, o subsídio para cuidadores? Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter intérprete	I need an interpreter for the appointment. Preciso de um intérprete para a consulta. Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline prazo final	What is the deadline for the application? Qual é o prazo final para o pedido?
Fortnight duas semanas; catorze dias	The next payment is in a fortnight. O próximo pagamento é daqui a duas semanas. Note: A fortnight means two weeks; preserve the period when discussing pay or rent.
Renew renovar	How do I renew this permit? Como renovo esta licença?
Clarify esclarecer	Could you clarify which documents I need? Pode esclarecer de que documentos preciso?

MEANING COMES FIRST

Beyond individual words

Natural register and variants

Portugal and Brazil use different terms: canalizador/encanador, recibo de vencimento/contracheque and morada/residência. Prémio/prêmio and crónica/crônica are spelling variants. Choose a natural consistent variety; propina means tuition in Portugal and can mean a bribe in Brazil.

Quantities, time and negatives

Fortnight means exactly two weeks or fourteen days. Preserve amounts, questions, negatives, conditions and the difference between can, may and must. Do not turn an example question into a promise of access or payment.

Full meaning and Australian names

Retain Medicare, Centrelink and TFN with a brief explanation as needed. Casual is an Australian employment category, not merely part-time or a fixed-term job. A rental bond is a security deposit, an insurance excess is the insured person's share, and eligibility is not approval.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

First Home Advice: Portuguese to English

A young person meets a financial adviser to discuss saving for a deposit and applying for a home loan. The conversation covers budget, repayments, extra costs, and first home buyer support.

From AceCCL dialogue dlg-pt-1851. Interpret aloud before reading the possible answer.

Source

Estou a ver apartamentos pequenos de cerca de quatrocentos e cinquenta mil dólares.
Isso significa que devo poupar muito mais antes de pedir um empréstimo?

One possible interpretation

I am looking at small apartments costing about four hundred and fifty thousand dollars. Does that mean I should save much more before applying for a loan?

Meaning to preserve

- The speaker is looking at small apartments.
- They cost about \$450,000.
- Ask whether much more should be saved before applying for a loan.

Watch out for

Estou a ver is present ongoing, not past. Preserve the approximate amount and the question about saving before applying.

A compact note-taking cue

small apartments ~450,000 / save much more before loan?

Your notes

WORKED EXERCISE / TURN 7

First Home Advice: English to Portuguese

A young person meets a financial adviser to discuss saving for a deposit and applying for a home loan. The conversation covers budget, repayments, extra costs, and first home buyer support.

From AceCCL dialogue dlg-pt-1851. Interpret aloud before reading the possible answer.

Source

Not always. As a first home buyer, you may get a government grant or a stamp duty concession. We should check the rules in your state.

One possible interpretation

Nem sempre. Como comprador da primeira casa, pode receber um subsídio do governo ou uma redução no imposto de selo. Devemos verificar as regras do seu estado.

Meaning to preserve

- Not always.
- As a first home buyer, the person may receive a government grant.
- A stamp duty concession is another possibility.
- Check the rules in the person's state.

Watch out for

May get is a possibility, not approval or a guaranteed benefit. Keep the state-specific rule check.

A compact note-taking cue

not always / first home → grant OR duty concession maybe / state rules

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

AceCCL provides independent preparation material and is not affiliated with NAATI.

Try the free Portuguese practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

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