

NAATI CCL Italian Vocabulary

Vocabolario per il test NAATI CCL

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

1. Appointments and healthcare access
2. Symptoms, tests and treatment
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Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

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TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Appointment appuntamento	I need an appointment on Monday. Ho bisogno di un appuntamento per lunedì. Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) medico di base (GP)	My GP can refer me to a specialist. Il mio medico di base può indirizzarmi a uno specialista. Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter lettera di invio a uno specialista	Please bring the referral letter. Per favore, porti la lettera di invio allo specialista. Note: In this context, a letter directing a patient to another clinician or service.
Prescription ricetta medica	I need a prescription for this medicine. Ho bisogno di una ricetta per questo medicinale.
Medical certificate certificato medico	Please give me a medical certificate. Per favore, mi dia un certificato medico.
Specialist specialista	I would like to see a specialist. Vorrei consultare uno specialista.
Bulk billing fatturazione diretta a Medicare (bulk billing)	Does this clinic offer bulk billing? Questa clinica offre la fatturazione diretta a Medicare senza addebitare al paziente quel servizio? Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency emergenza	This is an emergency. Questa è un'emergenza.
Consultation visita medica	How much does the consultation cost? Quanto costa la visita medica?
Waiting list lista d'attesa	Can you put my name on the waiting list? Può inserire il mio nome nella lista d'attesa?

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Symptoms sintomi	I have had these symptoms for two days. Ho questi sintomi da due giorni.
Dosage posologia	Please confirm the dosage with the pharmacist. Per favore, confermi la posologia con il farmacista. Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects effetti collaterali	What are the possible side effects? Quali sono i possibili effetti collaterali?
Allergy allergia	I have an allergy to nuts. Ho un'allergia alla frutta a guscio.
Blood test analisi del sangue	When is my blood test? Quando sono previste le mie analisi del sangue?
Blood pressure pressione sanguigna	Please check my blood pressure. Per favore, controlli la mia pressione sanguigna.
Treatment trattamento	The doctor will explain the treatment options. Il medico spiegherà le opzioni di trattamento.
Chronic condition patologia cronica	I need support for a chronic condition. Ho bisogno di assistenza per una patologia cronica. Note: Chronic describes duration; it does not automatically mean severe.
Fasting digiuno	Is fasting required before this test? È necessario il digiuno prima di questo esame? Note: Interpret the instructions given; do not invent a fasting period or restrictions.
Follow-up appointment visita di controllo	I need a follow-up appointment in three months. Ho bisogno di una visita di controllo fra tre mesi.

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Tenant inquilino/a	The tenant has reported a water leak. L'inquilino ha segnalato una perdita d'acqua. Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord proprietario locatore	Please contact the landlord. Per favore, contatti il proprietario locatore.
Rental agreement contratto di locazione	Please read the rental agreement before signing. Per favore, legga il contratto di locazione prima di firmare.
Rental bond deposito cauzionale per l'affitto	Is the rental bond refundable? Il deposito cauzionale per l'affitto è rimborsabile? Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears canoni d'affitto arretrati	I need to discuss my rent arrears. Devo discutere dei miei canoni d'affitto arretrati.
Written notice avviso scritto	Please send the notice in writing. Per favore, invii l'avviso per iscritto.
Property inspection ispezione dell'immobile	When is the property inspection? Quando è prevista l'ispezione dell'immobile?
Repairs riparazioni	The repairs will start on Monday. Le riparazioni inizieranno lunedì.
Plumber idraulico	We need a plumber to repair this pipe. Abbiamo bisogno di un idraulico per riparare questo tubo.
Written quote preventivo scritto	Please include the materials in the written quote. Per favore, includa i materiali nel preventivo scritto. Note: Here a quote states the proposed price of work, not a quotation from a book.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Bank account conto bancario	I would like to open a bank account. Vorrei aprire un conto bancario.
Bank statement estratto conto	Please send my latest bank statement. Per favore, invii il mio ultimo estratto conto.
Interest rate tasso d'interesse	What is the interest rate? Qual è il tasso d'interesse?
Repayment rata di rimborso	When is the next repayment due? Quando scade la prossima rata del prestito?
Deposit versamento bancario	I would like to deposit \$100 into my bank account. Vorrei versare 100 dollari sul mio conto bancario. Note: A bank deposit and an advance payment to a builder have different meanings. Choose the wording that matches the situation.
Invoice fattura	Please send the invoice by email. Per favore, invii la fattura via email. Note: A request for payment; a receipt confirms that a payment was received.
Due date data di scadenza	What is the due date for this bill? Qual è la data di scadenza di questa fattura?
Debt debito	I need help managing my debt. Ho bisogno di aiuto per gestire il mio debito.
Refund rimborso	I would like to request a full refund. Vorrei richiedere un rimborso completo.
Budget bilancio preventivo	We need a budget for our monthly expenses. Ci serve un bilancio preventivo per le spese mensili. Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Insurance premium premio assicurativo	What is the annual insurance premium? Qual è il premio assicurativo annuale?
Insurance excess franchigia assicurativa	My insurance excess is \$600. La franchigia della mia assicurazione è di 600 dollari. Note: The policyholder's contribution towards a claim, as set by the policy; simply saying extra amount can be misleading.
Insurance claim richiesta di indennizzo assicurativo	How do I make an insurance claim? Come posso presentare una richiesta di indennizzo assicurativo?
Policy number numero di polizza	Please give me your policy number. Per favore, mi dia il suo numero di polizza.
Insurance cover copertura assicurativa	Does my insurance cover flood damage? La mia assicurazione copre i danni da alluvione?
Warranty period periodo di garanzia	What is the warranty period? Qual è il periodo di garanzia?
Receipt ricevuta	Please keep the receipt. Per favore, conservi la ricevuta.
Faulty difettoso	This laptop is faulty. Questo computer portatile è difettoso.
Replacement sostituzione	I would prefer a replacement. Preferirei una sostituzione.
Proof of purchase prova d'acquisto	Do you have proof of purchase? Ha una prova d'acquisto?

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Job vacancy posto vacante	Are there any job vacancies? Ci sono posti vacanti?
Casual employee lavoratore occasionale (casual employee)	I work as a casual employee. Lavoro nella categoria australiana casual, con impiego occasionale. Note: Casual is an employment arrangement; do not automatically replace it with part-time or fixed-term.
Shift work lavoro a turni	Does this role involve shift work? Questa mansione prevede il lavoro a turni?
Roster calendario dei turni	Please send me the work roster. Per favore, mi invii il calendario dei turni di lavoro.
Payslip busta paga	Please bring your last three payslips. Per favore, porti le sue ultime tre buste paga.
Annual leave ferie annuali	I would like two weeks of annual leave. Vorrei prendere due settimane di ferie annuali.
Paid sick leave congedo per malattia retribuito	Does this job include paid sick leave? Questo impiego comprende il congedo per malattia retribuito? Note: This is a practice question, not a statement that every worker has the same entitlement.
Overtime pay retribuzione degli straordinari	How is overtime pay calculated? Come si calcola la retribuzione degli straordinari?
Superannuation risparmio pensionistico (superannuation)	Which fund receives my superannuation contributions? Quale fondo riceve i miei contributi di superannuation? Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage salario minimo	What is the minimum wage for this role? Qual è il salario minimo per questa mansione?

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Enrolment iscrizione	When does school enrolment open? Quando si aprono le iscrizioni scolastiche?
Tuition fee retta scolastica	Does the tuition fee include the textbooks? La retta scolastica comprende i libri di testo?
Per term per periodo scolastico	Is this fee charged per term? Questa quota viene addebitata per periodo scolastico? Note: Check whether term refers to a school term or another defined period.
Prerequisite prerequisito	Is this subject a prerequisite for admission? Questa materia è un prerequisito per l'ammissione?
Assessment result risultato della valutazione	When will the assessment results be available? Quando saranno disponibili i risultati della valutazione?
Progress report rapporto sui progressi	Please send my child's progress report. Per favore, invii il rapporto sui progressi di mio figlio o mia figlia.
Subject selection scelta delle materie	Can you help me with subject selection? Può aiutarmi con la scelta delle materie?
Learning support sostegno all'apprendimento	What learning support is available? Quale sostegno all'apprendimento è disponibile?
School counsellor consulente scolastico	May I speak to the school counsellor? Posso parlare con chi si occupa della consulenza scolastica?
Guardian tutore legale	Please give the legal guardian's contact details. Per favore, fornisca i recapiti del tutore legale.

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Eligibility possesso dei requisiti	We need to check your eligibility. Dobbiamo verificare se possiede i requisiti. Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form modulo di domanda	Please complete the application form. Per favore, compili il modulo di domanda.
Proof of address prova di domicilio	Which documents are accepted as proof of address? Quali documenti sono accettati come prova di domicilio?
Photo identification documento d'identità con foto	Please bring photo identification. Per favore, porti un documento d'identità con foto.
Birth certificate certificato di nascita	Please bring your birth certificate. Per favore, porti il suo certificato di nascita.
Passport passaporto	My passport expires next month. Il mio passaporto scade il mese prossimo.
Tax file number (TFN) numero fiscale australiano (TFN)	Where can I find my tax file number? Dove posso trovare il mio numero fiscale australiano? Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident residente permanente	What documents does a permanent resident need? Di quali documenti ha bisogno una persona con residenza permanente? Note: A permanent resident and a citizen are not the same status.
Visa status status del visto	Please confirm your current visa status. Per favore, confermi lo status attuale del suo visto.
Centrelink Centrelink	I need to contact Centrelink about my application. Devo contattare Centrelink riguardo alla mia domanda. Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Legal advice consulenza legale	I would like to get legal advice. Vorrei ricevere una consulenza legale.
Legal aid assistenza legale	How do I apply for legal aid? Come posso richiedere assistenza legale? Note: The example asks about access; it does not promise eligibility or free representation.
Evidence prove	Please keep the photographs as evidence. Per favore, conservi le fotografie come prove.
Contract contratto	Please read the contract before signing. Per favore, legga il contratto prima di firmare.
Terms and conditions termini e condizioni	Please explain the terms and conditions. Per favore, spieghi i termini e le condizioni.
Fine multa	When must I pay the fine? Quando devo pagare la multa?
Compensation risarcimento	Can I apply for compensation? Posso chiedere un risarcimento?
Lodge a complaint presentare un reclamo	I would like to lodge a complaint. Vorrei presentare un reclamo.
Court tribunale	What time must I attend court? A che ora devo presentarmi in tribunale?
Appeal presentare ricorso	How can I appeal this decision? Come posso presentare ricorso contro questa decisione? Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / ITALIAN	EXAMPLE IN CONTEXT
Community centre centro comunitario	Where is the nearest community centre? Dove si trova il centro comunitario più vicino?
Social worker assistente sociale	I would like to speak to a social worker. Vorrei parlare con un assistente sociale.
Concession card tessera per agevolazioni (concession card)	Please bring your concession card. Per favore, porti la sua tessera per agevolazioni. Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance sussidio per l'affitto (Rent Assistance)	How do I apply for Rent Assistance? Come richiedo Rent Assistance, il sussidio per l'affitto?
Carer allowance indennità per chi presta assistenza (Carer Allowance)	How do I apply for Carer Allowance? Come richiedo Carer Allowance, l'indennità per chi presta assistenza? Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter interprete	I need an interpreter for the appointment. Ho bisogno di un interprete per l'appuntamento. Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline termine ultimo	What is the deadline for the application? Qual è il termine ultimo per la domanda?
Fortnight due settimane; quattordici giorni	The next payment is in a fortnight. Il prossimo pagamento è fra due settimane. Note: A fortnight means two weeks; preserve the period when discussing pay or rent.
Renew rinnovare	How do I renew this permit? Come rinnovo questo permesso?
Clarify chiarire	Could you clarify which documents I need? Potrebbe chiarire quali documenti mi servono?

MEANING COMES FIRST

Beyond individual words

Natural register and terminology

Use polite Lei forms in service conversations. Preventivo means a price quote; franchigia means the insurance excess. Generic masculine role nouns do not establish a person's gender. Refer to a school term as periodo scolastico without assuming a particular length.

Quantities, negatives and conditions

Preserve amounts, time periods, negatives, questions and conditions. Keep can, may and must distinct; a question about eligibility or benefits does not promise approval.

Complete meaning and Australian names

Retain Medicare, Centrelink, TFN and superannuation recognisably with brief explanations as needed. Casual is an Australian employment category, not simply part-time or fixed-term. Keep rental security deposits, insurance deductibles and permanent residency distinct from rent, premiums and citizenship.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

Retirement Plan Options: Italian to English

A client meets a financial adviser to compare retirement plan options, including extra contributions, investment risk, and retirement age. The discussion covers cash flow, tax limits, projected balances, and government benefit considerations.

From AceCCL dialogue dlG-it-2225. Interpret aloud before reading the possible answer.

Source

Ho anche un mutuo, quindi non voglio che la mia liquidità diventi troppo stretta. Ho bisogno di abbastanza denaro per le bollette e per aiutare mia figlia all'università.

One possible interpretation

I also have a mortgage, so I do not want my cash flow to become too tight. I need enough for bills and helping my daughter at university.

Meaning to preserve

- The speaker also has a mortgage.
- They do not want their cash flow to become too tight.
- They need enough money for bills.
- They also need to help their daughter at university.

Watch out for

Preserve the negative cash-flow concern, both purposes for the money, and daughter, which is explicit in the source.

A compact note-taking cue

mortgage also / no tight cash flow / bills + daughter university

Your notes

WORKED EXERCISE / TURN 7

Retirement Plan Options: English to Italian

A client meets a financial adviser to compare retirement plan options, including extra contributions, investment risk, and retirement age. The discussion covers cash flow, tax limits, projected balances, and government benefit considerations.

From AceCCL dialogue dlG-it-2225. Interpret aloud before reading the possible answer.

Source

That is sensible. A transition-to-retirement pension can give you extra income while you work, but investment earnings and fees still matter.

One possible interpretation

È una scelta sensata. Una pensione di transizione verso il pensionamento può darle un reddito aggiuntivo mentre lavora, ma i rendimenti degli investimenti e le commissioni restano importanti.

Meaning to preserve

- Acknowledge that the plan is sensible.
- A transition-to-retirement pension can provide extra income.
- This can occur while the person works.
- Investment earnings and fees still matter.

Watch out for

Keep can as possibility, not guaranteed income. Do not drop the contrast about earnings and fees.

A compact note-taking cue

sensible / TTR pension → extra income while work / earnings + fees matter

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

AceCCL provides independent preparation material and is not affiliated with NAATI.

Try the free Italian practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

aceccl.com/mini-mock/it/dlg-it-2225

