

NAATI CCL Hindi Vocabulary

हिंदी शब्दावली

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

1. Appointments and healthcare access
2. Symptoms, tests and treatment
3. Housing and repairs
4. Banking and payments
5. Insurance and consumer matters
6. Employment and pay
7. Education and learning support
8. Identity, applications and government services
9. Legal matters and complaints
10. Community support and useful instructions

Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

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TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / HINDI	EXAMPLE IN CONTEXT
Appointment डॉक्टर से मिलने का तय समय (अपॉइंटमेंट)	I have a doctor's appointment at ten tomorrow. कल दस बजे मेरी डॉक्टर से मुलाकात तय है। Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) सामान्य चिकित्सक (जीपी)	Please see your GP first. कृपया पहले अपने जीपी से मिलें। Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter रेफरल पत्र	The specialist needs a referral letter. विशेषज्ञ को रेफरल पत्र चाहिए। Note: In this context, a letter directing a patient to another clinician or service.
Prescription दवा का पर्चा	Please bring your prescription. कृपया अपना दवा का पर्चा लाएँ।
Medical certificate चिकित्सा प्रमाण पत्र	My employer asked for a medical certificate. मेरे नियोक्ता ने चिकित्सा प्रमाण पत्र माँगा।
Specialist विशेषज्ञ चिकित्सक	The doctor referred me to a specialist. डॉक्टर ने मुझे विशेषज्ञ के पास भेजा।
Bulk billing बल्क बिलिंग	Does this clinic offer bulk billing? क्या इस क्लिनिक में बल्क बिलिंग उपलब्ध है? Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency आपातकाल	This is an emergency. यह आपातकाल है।
Consultation चिकित्सकीय परामर्श	How much does the consultation cost? परामर्श का शुल्क कितना है?
Waiting list प्रतीक्षा सूची	Please put my name on the waiting list. कृपया प्रतीक्षा सूची में मेरा नाम डालें।

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / HINDI	EXAMPLE IN CONTEXT
Symptoms लक्षण	When did the symptoms start? लक्षण कब शुरू हुए?
Dosage दवा की खुराक	Please confirm the dosage with the pharmacist. कृपया फार्मासिस्ट से दवा की खुराक की पुष्टि करें। Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects दुष्प्रभाव	The leaflet explains possible side effects. इस पर्चे में संभावित दुष्प्रभाव बताए गए हैं।
Allergy एलर्जी	Do you have any medicine allergies? क्या आपको किसी दवा से एलर्जी है?
Blood test रक्त परीक्षण	The doctor requested a blood test. डॉक्टर ने रक्त परीक्षण कराने को कहा।
Blood pressure रक्तचाप	The nurse will check your blood pressure. नर्स आपका रक्तचाप जाँचेगी।
Treatment इलाज	The doctor will explain the treatment options. डॉक्टर इलाज के विकल्प समझाएँगे।
Chronic condition लंबे समय से चली आ रही बीमारी	I need support for a chronic condition. मुझे लंबे समय से चली आ रही बीमारी के लिए सहायता चाहिए। Note: Chronic describes duration; it does not automatically mean severe.
Fasting खाली पेट रहना	Is fasting required before this test? क्या इस जाँच से पहले खाली पेट रहना ज़रूरी है? Note: Interpret the instructions given; do not invent a fasting period or restrictions.
Follow-up appointment दोबारा जाँच के लिए अपॉइंटमेंट	Please book a follow-up appointment next week. कृपया अगले सप्ताह दोबारा जाँच के लिए अपॉइंटमेंट लें।

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / HINDI	EXAMPLE IN CONTEXT
Tenant किराएदार	The tenant reported a water leak. किराएदार ने पानी के रिसाव की सूचना दी। Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord मकान मालिक	Please inform the landlord about the repair. कृपया मकान मालिक को मरम्मत के बारे में बताएँ।
Rental agreement किरायेदारी समझौता	Please read the rental agreement before signing. हस्ताक्षर करने से पहले किराये का समझौता पढ़ें।
Rental bond किराये की जमानत राशि	When will the rental bond be returned? किराये की जमानत राशि कब लौटाई जाएगी? Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears किराए का बकाया	I would like to discuss my rent arrears. मैं अपने बकाया किराये पर चर्चा करना चाहता हूँ।
Written notice लिखित नोटिस	Please send the notice in writing. कृपया नोटिस लिखित रूप में भेजें।
Property inspection संपत्ति निरीक्षण	What time is the property inspection? संपत्ति का निरीक्षण कितने बजे है?
Repairs मरम्मत	The repairs will start on Monday. मरम्मत सोमवार को शुरू होगी।
Plumber प्लंबर	The plumber will check the leaking tap. प्लंबर रिसते हुए नल की जाँच करेगा।
Written quote खर्च का लिखित अनुमान	Please include the materials in the written quote. लिखित अनुमान में सामग्री की लागत भी शामिल करें। Note: Here a quote states the proposed price of work, not a quotation from a book.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / HINDI	EXAMPLE IN CONTEXT
Bank account बैंक खाता	I would like to open a bank account. मैं बैंक खाता खोलना चाहता हूँ।
Bank statement बैंक विवरण	Please provide your latest bank statement. कृपया अपना सबसे नया बैंक विवरण दें।
Interest rate ब्याज दर	Is the interest rate fixed? क्या ब्याज दर तय है?
Repayment ऋण की किस्त	When is the next repayment due? अगली किस्त कब देनी है?
Deposit अग्रिम राशि (डिपॉज़िट)	The builder asked for a deposit. बिल्डर ने अग्रिम राशि माँगी। Note: A bank deposit and an advance payment to a builder have different meanings. Choose the wording that matches the situation.
Invoice बीजक	Please send the invoice by email. कृपया चालान ईमेल से भेजें। Note: A request for payment; a receipt confirms that a payment was received.
Due date नियत तारीख	What is the due date for this bill? इस बिल के भुगतान की आखिरी तारीख क्या है?
Debt कर्ज़	I need help managing my debt. मुझे अपना कर्ज़ सँभालने में मदद चाहिए।
Refund धनवापसी	When will I receive the refund? मुझे पैसे कब वापस मिलेंगे?
Budget बजट	Let us prepare a monthly budget. आइए मासिक बजट बनाएँ। Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / HINDI	EXAMPLE IN CONTEXT
Insurance premium बीमा प्रीमियम	Can I pay the insurance premium monthly? क्या मैं बीमा प्रीमियम हर महीने चुका सकता हूँ?
Insurance excess बीमा दावे में खुद चुकाई जाने वाली राशि (एक्सेस)	How much is the excess on this claim? इस दावे में मुझे खुद कितनी राशि चुकानी होगी? Note: The policyholder's contribution towards a claim, as set by the policy; simply saying extra amount can be misleading.
Insurance claim बीमा दावा	I want to make an insurance claim. मैं बीमा दावा करना चाहता हूँ।
Policy number बीमा पॉलिसी नंबर	Please tell me your policy number. कृपया अपना पॉलिसी नंबर बताएँ।
Insurance cover बीमा सुरक्षा	Does the policy cover water damage? क्या पॉलिसी में पानी से हुआ नुकसान शामिल है?
Warranty period वारंटी की अवधि	When does the warranty period end? वारंटी की अवधि कब समाप्त होती है?
Receipt रसीद	Please keep the receipt. कृपया रसीद सँभालकर रखें।
Faulty खराब	The washing machine is faulty. वॉशिंग मशीन खराब है।
Replacement प्रतिस्थापन	Can I get a replacement? क्या मुझे बदली वस्तु मिल सकती है?
Proof of purchase खरीद का प्रमाण	Do you have proof of purchase? क्या आपके पास खरीद का प्रमाण है?

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / HINDI	EXAMPLE IN CONTEXT
Job vacancy नौकरी का रिक्त पद	Are there any job vacancies? क्या नौकरी के कोई पद खाली हैं?
Casual employee कैजुअल कर्मचारी	I work as a casual employee. मैं कैजुअल कर्मचारी के रूप में काम करता हूँ। Note: Casual is an employment arrangement; do not automatically replace it with part-time or fixed-term.
Shift work पाली का काम	Does this role involve shift work? क्या इस काम में शिफ्ट में काम करना होता है?
Roster ड्यूटी की समय-सारणी	When will the new roster be available? नई ड्यूटी की समय-सारणी कब मिलेगी?
Payslip वेतन पर्ची	I have not received my payslip. मुझे अपनी वेतन पर्ची नहीं मिली है।
Annual leave वार्षिक छुट्टी	I would like to apply for annual leave. मैं वार्षिक छुट्टी के लिए आवेदन करना चाहता हूँ।
Paid sick leave वेतन सहित बीमारी की छुट्टी	Am I entitled to paid sick leave? क्या मैं वेतन सहित बीमारी की छुट्टी का हकदार हूँ? Note: This is a practice question, not a statement that every worker has the same entitlement.
Overtime pay अतिरिक्त काम का भुगतान	Does this amount include overtime pay? क्या इस राशि में अतिरिक्त काम का भुगतान शामिल है?
Superannuation सेवानिवृत्ति बचत निधि (सुपरएनुएशन)	Please check the superannuation contribution. कृपया सुपरएनुएशन अंशदान की जाँच करें। Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage न्यूनतम वेतन	Where can I check the minimum wage? मैं न्यूनतम वेतन कहाँ देख सकता हूँ?

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / HINDI	EXAMPLE IN CONTEXT
Enrolment नामांकन	When does school enrolment open? स्कूल में नामांकन कब शुरू होता है?
Tuition fee शिक्षण शुल्क	Does the tuition fee include the textbooks? क्या शिक्षण शुल्क में पाठ्यपुस्तकें शामिल हैं?
Per term प्रति शैक्षणिक सत्र	Is this amount charged per term? क्या यह राशि प्रति शैक्षणिक सत्र ली जाती है? Note: Check whether term refers to a school term or another defined period.
Prerequisite प्रवेश की पूर्वशर्त	Is this subject a prerequisite for admission? क्या यह विषय प्रवेश की पूर्वशर्त है?
Assessment result मूल्यांकन परिणाम	When will the assessment results be available? मूल्यांकन के परिणाम कब उपलब्ध होंगे?
Progress report प्रगति रिपोर्ट	I would like to discuss my child's progress report. मैं अपने बच्चे की प्रगति रिपोर्ट पर चर्चा करना चाहता हूँ।
Subject selection विषय चयन	Can you help me with subject selection? क्या आप विषय चुनने में मेरी मदद कर सकते हैं?
Learning support सीखने में सहायता	What learning support is available? सीखने के लिए कौन-सी सहायता उपलब्ध है?
School counsellor स्कूल के परामर्शदाता	May I speak to the school counsellor? क्या मैं स्कूल के परामर्शदाता से बात कर सकता हूँ?
Guardian संरक्षक	The guardian must sign the form. अभिभावक को फॉर्म पर हस्ताक्षर करने होंगे।

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / HINDI	EXAMPLE IN CONTEXT
Eligibility पात्रता	How can I check my eligibility? मैं अपनी पात्रता कैसे जाँच सकता हूँ? Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form आवेदन पत्र	Please complete the application form. कृपया आवेदन पत्र पूरा भरें।
Proof of address पते का प्रमाण	Please bring proof of your current address. कृपया अपने वर्तमान पते का प्रमाण लाएँ।
Photo identification फोटो पहचान पत्र	Do you have photo identification? क्या आपके पास फोटो पहचान पत्र है?
Birth certificate जन्म प्रमाण पत्र	A copy of the birth certificate is required. जन्म प्रमाण पत्र की एक प्रति चाहिए।
Passport पासपोर्ट	When does your passport expire? आपके पासपोर्ट की अवधि कब समाप्त होती है?
Tax file number (TFN) टैक्स फ़ाइल नंबर (टीएफएन)	Where can I find my tax file number? मुझे अपना टैक्स फ़ाइल नंबर कहाँ मिल सकता है? Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident स्थायी निवासी	Are you a permanent resident? क्या आप स्थायी निवासी हैं? Note: A permanent resident and a citizen are not the same status.
Visa status वीज़ा स्थिति	Please confirm your current visa status. कृपया अपनी वर्तमान वीज़ा स्थिति की पुष्टि करें।
Centrelink सेंटरलिनक	I need to update my details with Centrelink. मुझे सेंटरलिनक में अपना विवरण अपडेट करना है। Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / HINDI	EXAMPLE IN CONTEXT
Legal advice कानूनी सलाह	I would like to get legal advice. मैं कानूनी सलाह लेना चाहता हूँ।
Legal aid कानूनी सहायता	Can you tell me how to apply for legal aid? क्या आप कानूनी सहायता के लिए आवेदन का तरीका बताएँगे? Note: The example asks about access; it does not promise eligibility or free representation.
Evidence प्रमाण	Please keep all the evidence. कृपया सभी सबूत सँभालकर रखें।
Contract अनुबंध	Read the contract before you sign. हस्ताक्षर करने से पहले अनुबंध पढ़ें।
Terms and conditions नियम और शर्तें	Please explain the terms and conditions. कृपया नियम और शर्तें समझाएँ।
Fine जुर्माना	When must I pay the fine? मुझे जुर्माना कब चुकाना है?
Compensation मुआवज़ा	Can I apply for compensation? क्या मैं मुआवज़े के लिए आवेदन कर सकता हूँ?
Lodge a complaint शिकायत दर्ज कराना	I would like to lodge a complaint. मैं शिकायत दर्ज कराना चाहता हूँ।
Court अदालत	The letter includes the court date. पत्र में अदालत की तारीख दी गई है।
Appeal अपील करना	How can I appeal this decision? मैं इस फैसले के खिलाफ अपील कैसे कर सकता हूँ? Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / HINDI	EXAMPLE IN CONTEXT
Community centre सामुदायिक केंद्र	Where is the nearest community centre? सबसे नज़दीकी सामुदायिक केंद्र कहाँ है?
Social worker सामाजिक कार्यकर्ता	Can I speak to a social worker? क्या मैं सामाजिक कार्यकर्ता से बात कर सकता हूँ?
Concession card रियायत कार्ड	Please bring your concession card. कृपया अपना रियायत कार्ड लाएँ। Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance किराया सहायता	I would like information about rent assistance. मुझे किराया सहायता के बारे में जानकारी चाहिए।
Carer allowance देखभालकर्ता भत्ता	How do I apply for Carer Allowance? मैं देखभालकर्ता भत्ते के लिए आवेदन कैसे करूँ? Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter दुभाषिया	I need an interpreter for the appointment. मुझे अपॉइंटमेंट के लिए दुभाषिया चाहिए। Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline अंतिम समय-सीमा	What is the deadline for the application? आवेदन की अंतिम समय-सीमा क्या है?
Fortnight पखवाड़ा (दो सप्ताह)	The next meeting is in a fortnight. अगली बैठक दो सप्ताह बाद है। Note: A fortnight means two weeks; preserve the period when discussing pay or rent.
Renew नवीनीकरण करना	I need to renew my licence. मुझे अपने लाइसेंस का नवीनीकरण कराना है।
Clarify स्पष्ट करना	Could you please clarify that point? क्या आप कृपया उस बात को स्पष्ट कर सकते हैं?

MEANING COMES FIRST

Beyond individual words

Natural Hindi

Use clear Hindi in Devanagari. Familiar Australian service terms may need a short Hindi explanation; choose wording suited to the speaker and context.

Numbers and negatives

Keep amounts, dates, times, units, questions and negatives exactly as stated. Do not turn may into will or a request into an instruction.

Complete meaning

A medical appointment is a booked visit; a rental bond is a security amount. Preserve conditions and distinctions such as permanent resident versus citizen.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

Wrong Delivery Complaint: Hindi to English

A customer contacts a delivery service after receiving someone else's grocery order. The customer requests collection of the wrong items and urgent redelivery of the correct order.

From AceCCL dialogue dlg-hi-1603. Interpret aloud before reading the possible answer.

Source

नहीं, मैंने केवल रसीद देखी और थैलों के अंदर झाँका। मैंने सब कुछ मुख्य दरवाजे के पास रख दिया है, और ठंडी चीजें अभी भी थैले में हैं।

One possible interpretation

No, I only checked the receipt and looked inside the bags. I have kept everything near the front door, and the cold items are still in the bag.

Meaning to preserve

- No; only the receipt was checked and the bags were looked inside.
- Everything is near the front door.
- The cold items are still in the bag.

Watch out for

Preserve only and still. Looking inside the bags does not mean using the items.

A compact note-taking cue

NO / receipt + look / front door / cold still bag

Your notes

WORKED EXERCISE / TURN 7

Wrong Delivery Complaint: English to Hindi

A customer contacts a delivery service after receiving someone else's grocery order. The customer requests collection of the wrong items and urgent redelivery of the correct order.

From AceCCL dialogue dlq-hi-1603. Interpret aloud before reading the possible answer.

Source

That is fine. We can send a driver to collect the wrong order today between 2 and 4 p.m. Please do not throw anything away.

One possible interpretation

ठीक है। हम आज दोपहर 2 से 4 बजे के बीच गलत ऑर्डर लेने के लिए एक ड्राइवर भेज सकते हैं। कृपया कोई भी चीज़ न फेंकें।

Meaning to preserve

- The situation is acceptable.
- A driver can collect the wrong order today.
- Collection is between 2 and 4 p.m.
- Do not throw anything away.

Watch out for

Keep can, today, the whole time window and the negative instruction.

A compact note-taking cue

OK / driver collect wrong / today 2-4 pm / discard NO

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

AceCCL provides independent preparation material and is not affiliated with NAATI.

Try the free Hindi practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

aceccl.com/mini-mock/hi/dlg-hi-1603

