

NAATI CCL German Vocabulary

Wortschatz für die NAATI-CCL-Prüfung

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

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Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

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TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / GERMAN	EXAMPLE IN CONTEXT
Appointment Termin	I need an appointment on Monday. Ich brauche einen Termin am Montag. Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) Hausarzt; Allgemeinmediziner (GP)	My GP can refer me to a specialist. Meine Hausarztpraxis kann mich an einen Facharzt überweisen. Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter Überweisungsschreiben	Please bring the referral letter. Bitte bringen Sie das Überweisungsschreiben mit. Note: In this context, a letter directing a patient to another clinician or service.
Prescription Rezept	I need a prescription for this medicine. Ich brauche ein Rezept für dieses Medikament.
Medical certificate ärztliches Attest	Please give me a medical certificate. Bitte geben Sie mir ein ärztliches Attest.
Specialist Facharzt	I would like to see a specialist. Ich möchte einen Facharzt aufsuchen.
Bulk billing direkte Abrechnung mit Medicare (bulk billing)	Does this clinic offer bulk billing? Bietet diese Praxis die direkte Abrechnung mit Medicare an, ohne dem Patienten diese Leistung in Rechnung zu stellen? Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency Notfall	This is an emergency. Das ist ein Notfall.
Consultation ärztliche Beratung	How much does the consultation cost? Wie viel kostet die ärztliche Beratung?
Waiting list Warteliste	Can you put my name on the waiting list? Können Sie meinen Namen auf die Warteliste setzen?

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / GERMAN	EXAMPLE IN CONTEXT
Symptoms Symptome	I have had these symptoms for two days. Ich habe diese Symptome seit zwei Tagen.
Dosage Dosierung	Please confirm the dosage with the pharmacist. Bitte bestätigen Sie die Dosierung mit dem Apotheker. Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects Nebenwirkungen	What are the possible side effects? Welche Nebenwirkungen sind möglich?
Allergy Allergie	I have an allergy to nuts. Ich habe eine Nussallergie.
Blood test Blutuntersuchung	When is my blood test? Wann ist meine Blutuntersuchung?
Blood pressure Blutdruck	Please check my blood pressure. Bitte überprüfen Sie meinen Blutdruck.
Treatment Behandlung	The doctor will explain the treatment options. Der Arzt wird die Behandlungsmöglichkeiten erklären.
Chronic condition chronische Erkrankung	I need support for a chronic condition. Ich brauche Unterstützung wegen einer chronischen Erkrankung. Note: Chronic describes duration; it does not automatically mean severe.
Fasting nüchtern bleiben	Is fasting required before this test? Muss man vor dieser Untersuchung nüchtern bleiben? Note: Interpret the instructions given; do not invent a fasting period or restrictions.
Follow-up appointment Kontrolltermin	I need a follow-up appointment in three months. Ich brauche in drei Monaten einen Kontrolltermin.

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / GERMAN	EXAMPLE IN CONTEXT
Tenant Mieter	The tenant has reported a water leak. Der Mieter hat ein Wasserleck gemeldet. Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord Vermieter	Please contact the landlord. Bitte kontaktieren Sie den Vermieter.
Rental agreement Mietvertrag	Please read the rental agreement before signing. Bitte lesen Sie den Mietvertrag vor der Unterschrift.
Rental bond Mietkaution	Is the rental bond refundable? Kann die Mietkaution zurückerstattet werden? Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears Mietrückstände	I need to discuss my rent arrears. Ich muss über meine Mietrückstände sprechen.
Written notice schriftliche Mitteilung	Please send the notice in writing. Bitte senden Sie die Mitteilung schriftlich.
Property inspection Wohnungsbesichtigung; Wohnungsinspektion	When is the property inspection? Wann findet die Wohnungsinspektion statt?
Repairs Reparaturen	The repairs will start on Monday. Die Reparaturen beginnen am Montag.
Plumber Installateur	We need a plumber to repair this pipe. Wir brauchen einen Installateur, um dieses Rohr zu reparieren.
Written quote schriftliches Preisangebot	Please include the materials in the written quote. Bitte nehmen Sie die Materialien in das schriftliche Preisangebot auf. Note: Here a quote states the proposed price of work, not a quotation from a book.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / GERMAN	EXAMPLE IN CONTEXT
Bank account Bankkonto	I would like to open a bank account. Ich möchte ein Bankkonto eröffnen.
Bank statement Kontoauszug	Please send my latest bank statement. Bitte senden Sie meinen neuesten Kontoauszug.
Interest rate Zinssatz	What is the interest rate? Wie hoch ist der Zinssatz?
Repayment Kreditrückzahlung	When is the next repayment due? Wann ist die nächste Kreditrate fällig?
Deposit Einzahlung	I would like to deposit \$100 into my bank account. Ich möchte 100 Dollar auf mein Bankkonto einzahlen. Note: A bank deposit and an advance payment to a builder have different meanings. Choose the wording that matches the situation.
Invoice Rechnung	Please send the invoice by email. Bitte senden Sie die Rechnung per E-Mail. Note: A request for payment; a receipt confirms that a payment was received.
Due date Fälligkeitsdatum	What is the due date for this bill? Wann ist diese Rechnung fällig?
Debt Schulden	I need help managing my debt. Ich brauche Hilfe beim Umgang mit meinen Schulden.
Refund Rückerstattung	I would like to request a full refund. Ich möchte eine vollständige Rückerstattung beantragen.
Budget Budget; Haushaltsplan	We need a budget for our monthly expenses. Wir brauchen ein Budget für unsere monatlichen Ausgaben. Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / GERMAN	EXAMPLE IN CONTEXT
Insurance premium Versicherungsprämie	What is the annual insurance premium? Wie hoch ist die jährliche Versicherungsprämie?
Insurance excess Selbstbeteiligung	My insurance excess is \$600. Meine Selbstbeteiligung beträgt 600 Dollar. Note: The policyholder's contribution towards a claim, as set by the policy; simply saying extra amount can be misleading.
Insurance claim Versicherungsanspruch; Schadensmeldung	How do I make an insurance claim? Wie melde ich einen Versicherungsfall und beantrage die Leistung?
Policy number Versicherungsnummer	Please give me your policy number. Bitte geben Sie mir Ihre Versicherungsnummer.
Insurance cover Versicherungsschutz	Does my insurance cover flood damage? Deckt meine Versicherung Hochwasserschäden ab?
Warranty period Garantiezeit	What is the warranty period? Wie lange gilt die Garantie?
Receipt Quittung	Please keep the receipt. Bitte bewahren Sie die Quittung auf.
Faulty defekt	This laptop is faulty. Dieser Laptop ist defekt.
Replacement Ersatz	I would prefer a replacement. Ich würde einen Ersatz vorziehen.
Proof of purchase Kaufnachweis	Do you have proof of purchase? Haben Sie einen Kaufnachweis?

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / GERMAN	EXAMPLE IN CONTEXT
Job vacancy freie Stelle	Are there any job vacancies? Gibt es freie Stellen?
Casual employee Beschäftigung auf Abruf (casual employee)	I work as a casual employee. Ich arbeite in der australischen Beschäftigungskategorie casual. Note: Casual is an employment arrangement; do not automatically replace it with part-time or fixed-term.
Shift work Schichtarbeit	Does this role involve shift work? Gehört Schichtarbeit zu dieser Stelle?
Roster Dienstplan	Please send me the work roster. Bitte senden Sie mir den Dienstplan.
Payslip Gehaltsabrechnung	Please bring your last three payslips. Bitte bringen Sie Ihre letzten drei Gehaltsabrechnungen mit.
Annual leave Jahresurlaub	I would like two weeks of annual leave. Ich möchte zwei Wochen Jahresurlaub nehmen.
Paid sick leave bezahlte Freistellung bei Krankheit	Does this job include paid sick leave? Umfasst diese Stelle bezahlte Freistellung bei Krankheit? Note: This is a practice question, not a statement that every worker has the same entitlement.
Overtime pay Überstundenvergütung	How is overtime pay calculated? Wie wird die Überstundenvergütung berechnet?
Superannuation betriebliche Altersvorsorge (superannuation)	Which fund receives my superannuation contributions? Welcher Fonds erhält meine Superannuation-Beiträge? Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage Mindestlohn	What is the minimum wage for this role? Wie hoch ist der Mindestlohn für diese Stelle?

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / GERMAN	EXAMPLE IN CONTEXT
Enrolment Schulanmeldung	When does school enrolment open? Wann beginnt die Schulanmeldung?
Tuition fee Unterrichtsgebühr	Does the tuition fee include the textbooks? Sind die Lehrbücher in der Unterrichtsgebühr enthalten?
Per term pro Schulabschnitt (term)	Is this fee charged per term? Wird diese Gebühr pro Schulabschnitt erhoben? Note: Check whether term refers to a school term or another defined period.
Prerequisite Voraussetzung	Is this subject a prerequisite for admission? Ist dieses Fach eine Voraussetzung für die Zulassung?
Assessment result Bewertungsergebnis	When will the assessment results be available? Wann sind die Bewertungsergebnisse verfügbar?
Progress report Fortschrittsbericht	Please send my child's progress report. Bitte senden Sie den Fortschrittsbericht meines Kindes.
Subject selection Fächerwahl	Can you help me with subject selection? Können Sie mir bei der Fächerwahl helfen?
Learning support Lernunterstützung	What learning support is available? Welche Lernunterstützung ist verfügbar?
School counsellor Schulberater	May I speak to the school counsellor? Darf ich mit der schulischen Beratungsfachkraft sprechen?
Guardian gesetzlicher Vormund	Please give the legal guardian's contact details. Bitte geben Sie die Kontaktdaten des gesetzlichen Vormunds an.

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / GERMAN	EXAMPLE IN CONTEXT
Eligibility Anspruchsvoraussetzungen	We need to check your eligibility. Wir müssen prüfen, ob Sie die Anspruchsvoraussetzungen erfüllen. Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form Antragsformular	Please complete the application form. Bitte füllen Sie das Antragsformular aus.
Proof of address Adressnachweis	Which documents are accepted as proof of address? Welche Dokumente werden als Adressnachweis akzeptiert?
Photo identification Lichtbildausweis	Please bring photo identification. Bitte bringen Sie einen Lichtbildausweis mit.
Birth certificate Geburtsurkunde	Please bring your birth certificate. Bitte bringen Sie Ihre Geburtsurkunde mit.
Passport Reisepass	My passport expires next month. Mein Reisepass läuft nächsten Monat ab.
Tax file number (TFN) australische Steuernummer (TFN)	Where can I find my tax file number? Wo finde ich meine australische Steuernummer? Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident Person mit dauerhaftem Aufenthaltsrecht	What documents does a permanent resident need? Welche Dokumente braucht eine Person mit dauerhaftem Aufenthaltsrecht? Note: A permanent resident and a citizen are not the same status.
Visa status Visumstatus	Please confirm your current visa status. Bitte bestätigen Sie Ihren aktuellen Visumstatus.
Centrelink Centrelink	I need to contact Centrelink about my application. Ich muss Centrelink wegen meines Antrags kontaktieren. Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / GERMAN	EXAMPLE IN CONTEXT
Legal advice Rechtsberatung	I would like to get legal advice. Ich möchte Rechtsberatung erhalten.
Legal aid staatliche Rechtshilfe	How do I apply for legal aid? Wie beantrage ich staatliche Rechtshilfe? Note: The example asks about access; it does not promise eligibility or free representation.
Evidence Beweismittel	Please keep the photographs as evidence. Bitte bewahren Sie die Fotos als Beweismittel auf.
Contract Vertrag	Please read the contract before signing. Bitte lesen Sie den Vertrag vor der Unterschrift.
Terms and conditions Geschäftsbedingungen	Please explain the terms and conditions. Bitte erklären Sie die Geschäftsbedingungen.
Fine Geldbuße	When must I pay the fine? Wann muss ich die Geldbuße bezahlen?
Compensation Entschädigung	Can I apply for compensation? Kann ich eine Entschädigung beantragen?
Lodge a complaint eine Beschwerde einreichen	I would like to lodge a complaint. Ich möchte eine Beschwerde einreichen.
Court Gericht	What time must I attend court? Um wie viel Uhr muss ich vor Gericht erscheinen?
Appeal Rechtsmittel einlegen	How can I appeal this decision? Wie kann ich gegen diese Entscheidung ein Rechtsmittel einlegen? Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / GERMAN	EXAMPLE IN CONTEXT
Community centre Gemeindezentrum	Where is the nearest community centre? Wo ist das nächste Gemeindezentrum?
Social worker Sozialarbeiter	I would like to speak to a social worker. Ich möchte mit einer Fachkraft der Sozialarbeit sprechen.
Concession card Vergünstigungskarte (concession card)	Please bring your concession card. Bitte bringen Sie Ihre Vergünstigungskarte mit. Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance Mietzuschuss (Rent Assistance)	How do I apply for Rent Assistance? Wie beantrage ich den Mietzuschuss Rent Assistance?
Carer allowance Beihilfe für Betreuungspersonen (Carer Allowance)	How do I apply for Carer Allowance? Wie beantrage ich Carer Allowance, die Beihilfe für Betreuungspersonen? Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter Dolmetscher	I need an interpreter for the appointment. Ich brauche für den Termin eine Person, die dolmetscht. Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline Frist	What is the deadline for the application? Wann endet die Antragsfrist?
Fortnight zwei Wochen; vierzehn Tage	The next payment is in a fortnight. Die nächste Zahlung erfolgt in zwei Wochen. Note: A fortnight means two weeks; preserve the period when discussing pay or rent.
Renew verlängern; erneuern	How do I renew this permit? Wie verlängere ich diese Genehmigung?
Clarify klarstellen	Could you clarify which documents I need? Könnten Sie erklären, welche Dokumente ich brauche?

MEANING COMES FIRST

Beyond individual words

Natural register and terminology

Use polite Sie in service conversations and capitalise German nouns. Mieter, Arzt and similar grammatical masculine forms can be generic; do not add personal gender facts. A school term is a Schulabschnitt, which need not equal a German semester.

Quantities, negatives and conditions

Preserve amounts, time periods, negatives, questions and conditions. Keep can, may and must distinct; a question about eligibility or benefits does not promise approval.

Complete meaning and Australian names

Retain Medicare, Centrelink, TFN and superannuation recognisably with brief explanations as needed. Casual is an Australian employment category, not simply part-time or fixed-term. Keep rental security deposits, insurance deductibles and permanent residency distinct from rent, premiums and citizenship.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

Buying a Coffee Pot: German to English

Two women discuss choosing and buying a coffee pot, comparing price, warranty, cleaning, safety, and return conditions.

From AceCCL dialogue dlg-de-2249. Interpret aloud before reading the possible answer.

Source

Aus Sicherheitsgründen ist das vielleicht besser, wenn du manchmal vergisst, Geräte auszuschalten. Außerdem verbraucht es nach dem Brühen weniger Strom.

One possible interpretation

For safety reasons, that may be better if you sometimes forget to switch appliances off. It also uses less electricity after brewing.

Meaning to preserve

- It may be better for safety reasons.
- The condition is sometimes forgetting to switch appliances off.
- It uses less electricity after brewing.

Watch out for

Keep may, sometimes and the if condition. The electricity saving is after brewing.

A compact note-taking cue

safety → maybe better / sometimes forget off / less power after brew

Your notes

WORKED EXERCISE / TURN 7

Buying a Coffee Pot: English to German

Two women discuss choosing and buying a coffee pot, comparing price, warranty, cleaning, safety, and return conditions.

From AceCCL dialogue dlg-de-2249. Interpret aloud before reading the possible answer.

Source

I am worried about cleaning it, though. My old machine had narrow parts, and the smell stayed even after washing.

One possible interpretation

Allerdings mache ich mir Sorgen um die Reinigung. Meine alte Maschine hatte schmale Teile, und der Geruch blieb sogar nach dem Waschen.

Meaning to preserve

- The speaker is worried about cleaning it.
- The old machine had narrow parts.
- The smell remained even after washing.

Watch out for

Keep the contrast though and even after washing. Do not change smell into dirt or a present fault.

A compact note-taking cue

cleaning worry / old machine narrow parts / smell even after washing

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

AceCCL provides independent preparation material and is not affiliated with NAATI.

Try the free German practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

aceccl.com/mini-mock/de/dlg-de-2249

