

NAATI CCL Arabic Vocabulary

دليل مفردات اللغة العربية

100 useful terms, bilingual examples and a worked dialogue

Build vocabulary for everyday Australian service conversations. Learn each term in context, then practise transferring the whole meaning between English and your language.

A short practice routine

1. Learn the term in both languages, then cover one version and recall it aloud.
2. Interpret the complete example, including numbers, negatives and conditions.
3. Practise the two worked turns at the end before comparing the possible answers.

Inside this guide

1. Appointments and healthcare access
2. Symptoms, tests and treatment
3. Housing and repairs
4. Banking and payments
5. Insurance and consumer matters
6. Employment and pay
7. Education and learning support
8. Identity, applications and government services
9. Legal matters and complaints
10. Community support and useful instructions

Use the native script as your reference. These guides focus on meaning in context; equivalent natural phrasing can also be appropriate.

Independent AceCCL preparation material. Examples are fictional. This is a starter list, not an official NAATI vocabulary list or a prediction of test content.

Prepared by AceCCL / Updated 30 September 2026 / Edition 2026-09-30.1

TOPIC 01 / 10 TERMS

Appointments and healthcare access

Arrange a visit, explain what you need and understand the next step.

TERM / ARABIC	EXAMPLE IN CONTEXT
Appointment موعد طبي	I would like to book a doctor's appointment for Monday morning. أود حجز موعد مع الطبيب صباح يوم الاثنين. Note: Here this means a booked visit, not appointment to a job or post.
General practitioner (GP) طبيب عام (GP)	Please make an appointment with your GP. يرجى حجز موعد مع طبيبك العام. Note: A GP is a general medical practitioner; keep the familiar abbreviation when it is clear in context.
Referral letter خطاب إحالة	Please bring the referral letter. يرجى إحضار خطاب الإحالة. Note: In this context, a letter directing a patient to another clinician or service.
Prescription وصفة طبية	The pharmacist needs my prescription. يحتاج الصيدلي إلى وصفتي الطبية.
Medical certificate شهادة طبية	The doctor gave me a medical certificate. أعطاني الطبيب شهادة طبية.
Specialist طبيب مختص	My doctor referred me to a specialist. أحالني طبيبي إلى طبيب مختص.
Bulk billing (bulk billing) الفوترة المباشرة لميديكير	Does this clinic offer bulk billing? هل تقدم هذه العيادة خدمة الفوترة المباشرة لميديكير؟ Note: For an eligible Medicare service, the provider accepts the Medicare benefit as full payment. Do not imply every service is covered.
Emergency حالة طارئة	This is an emergency. هذه حالة طارئة.
Consultation استشارة طبية	The consultation fee is eighty dollars. رسوم الاستشارة الطبية ثمانون دولارًا.
Waiting list قائمة انتظار	My name is on the waiting list. اسمي على قائمة الانتظار.

TOPIC 02 / 10 TERMS

Symptoms, tests and treatment

Preserve symptoms, quantities and instructions without adding medical advice.

TERM / ARABIC	EXAMPLE IN CONTEXT
Symptoms أعراض	Please describe your symptoms. يرجى وصف أعراضك.
Dosage الجرعة ومواعيد تناول الدواء	Please confirm the dosage with the pharmacist. يرجى التأكد من الجرعة ومواعيد تناول الدواء مع الصيدلي. Note: Dosage can include how much and how often; preserve both when the speaker gives them.
Side effects آثار جانبية	Could this medicine cause side effects? هل يمكن أن يسبب هذا الدواء آثارًا جانبية؟
Allergy حساسية	I have a peanut allergy. لدي حساسية من الفول السوداني.
Blood test فحص دم	The doctor requested a blood test. طلب الطبيب إجراء فحص دم.
Blood pressure ضغط الدم	Please check my blood pressure. يرجى قياس ضغط دمي.
Treatment علاج	The doctor will explain the treatment options. سيشرح الطبيب خيارات العلاج.
Chronic condition حالة مرضية مزمنة	I need support for a chronic condition. أحتاج إلى دعم بسبب حالة مرضية مزمنة. Note: Chronic describes duration; it does not automatically mean severe.
Fasting الامتناع عن الطعام قبل الفحص	Is fasting required before this test? هل يجب الامتناع عن الطعام قبل هذا الفحص؟ Note: In a healthcare context, not eating before a test as instructed; do not invent what liquids are permitted or the fasting duration.
Follow-up appointment موعد متابعة	Please book a follow-up appointment for two weeks from now. يرجى حجز موعد متابعة بعد أسبوعين من الآن.

TOPIC 03 / 10 TERMS

Housing and repairs

Distinguish rent, bond, quotes and written notices in everyday housing conversations.

TERM / ARABIC	EXAMPLE IN CONTEXT
Tenant مستأجر	The tenant has paid this week's rent. دفع المستأجر إيجار هذا الأسبوع. Note: Choose a form appropriate to the speaker and context; do not infer gender from the English word alone.
Landlord مالك العقار	The landlord will arrange the repairs. سيرتب مالك العقار إجراء الإصلاحات.
Rental agreement عقد إيجار	Please bring a copy of your rental agreement. يرجى إحضار نسخة من عقد الإيجار.
Rental bond مبلغ ضمان الإيجار	The rental bond is security, not extra rent. مبلغ ضمان الإيجار هو ضمان، وليس إيجارًا إضافيًا. Note: A security deposit connected to a tenancy, not a fine or an extra rent payment.
Rent arrears متأخرات الإيجار	I owe \$1,800 in overdue rent. عليّ متأخرات إيجار قدرها 1,800 دولار.
Written notice إشعار خطي	Please send the notice in writing. يرجى إرسال الإشعار خطيًا.
Property inspection معاينة العقار	The property inspection is tomorrow at ten. موعد معاينة العقار غدًا في العاشرة.
Repairs إصلاحات	The repairs will start on Monday. ستبدأ الإصلاحات يوم الاثنين.
Plumber سباك	We need a plumber to fix the leak. نحتاج إلى سباك لإصلاح التسرب.
Written quote عرض سعر خطي	Please send me a written quote before starting the work. يرجى إرسال عرض سعر خطي إليّ قبل بدء العمل. Note: A written proposed price for work or goods. Keep it distinct from an invoice requesting payment.

TOPIC 04 / 10 TERMS

Banking and payments

Listen carefully for amounts, dates, fees and repayment conditions.

TERM / ARABIC	EXAMPLE IN CONTEXT
Bank account حساب مصرفي	I would like to open a bank account. أود فتح حساب مصرفي.
Bank statement كشف حساب مصرفي	Please provide three months of bank statements. يرجى تقديم كشوف الحساب المصرفي لثلاثة أشهر.
Interest rate سعر الفائدة	What is the interest rate on this loan? ما سعر الفائدة على هذا القرض؟
Repayment سداد القرض	When is the next repayment due? متى يحين موعد السداد التالي؟
Deposit إيداع مصرفي	I deposited \$200 into my bank account. أودعت 200 دولار في حسابي المصرفي. Note: Here this is money paid into a bank account. In a purchase or building contract, deposit can instead mean an advance payment; do not confuse either with a rental bond.
Invoice فاتورة	Please send the invoice by email. يرجى إرسال الفاتورة بالبريد الإلكتروني. Note: A request for payment; a receipt confirms that a payment was received.
Due date تاريخ الاستحقاق	What is the due date for this bill? ما تاريخ استحقاق هذه الفاتورة؟
Debt دين	I need help managing my debt. أحتاج إلى مساعدة في إدارة ديني.
Refund استرداد المبلغ	I requested a refund for the faulty item. طلبت استرداد المبلغ مقابل السلعة المعيبة.
Budget ميزانية	Our monthly budget is \$2,000. ميزانيتنا الشهرية 2,000 دولار. Note: Use a familiar local term for a spending plan; preserve the intended meaning.

TOPIC 05 / 10 TERMS

Insurance and consumer matters

Use the insurance or shopping context to choose the right meaning.

TERM / ARABIC	EXAMPLE IN CONTEXT
Insurance premium قسط التأمين	The annual insurance premium is \$600. قسط التأمين السنوي 600 دولار.
Insurance excess مبلغ التحمل في مطالبة التأمين	The excess on this insurance claim is \$500. مبلغ التحمل في مطالبة التأمين هذه هو 500 دولار. Note: The policyholder's own contribution to an insurance claim, as stated in the policy; not an extra premium or simply an extra amount.
Insurance claim مطالبة تأمين	I would like to lodge an insurance claim. أود تقديم مطالبة تأمين. Note: A request to an insurer under an insurance policy; a claim against a rental bond is a different context.
Policy number رقم وثيقة التأمين	Please tell me your policy number. يرجى إخباري برقم وثيقة التأمين الخاصة بك.
Insurance cover تغطية تأمينية	Does this policy cover storm damage? هل تغطي هذه الوثيقة أضرار العواصف؟
Warranty period مدة الضمان	What is the warranty period for this laptop? ما مدة ضمان هذا الحاسوب المحمول؟ Note: The length of a warranty, not a promise that every repair is free.
Receipt إيصال	Please keep your receipt as proof of purchase. يرجى الاحتفاظ بالإيصال كإثبات للشراء.
Faulty معيب	The toaster is faulty. محمصة الخبز معيبة.
Replacement سلعة بديلة	Would you prefer a replacement or a refund? هل تفضل سلعة بديلة أم استرداد المبلغ؟
Proof of purchase إثبات الشراء	Do you have proof of purchase? هل لديك إثبات للشراء؟

TOPIC 06 / 10 TERMS

Employment and pay

Keep working hours, employment arrangements and entitlements distinct.

TERM / ARABIC	EXAMPLE IN CONTEXT
Job vacancy وظيفة شاغرة	Are there any job vacancies? هل توجد وظائف شاغرة؟
Casual employee (casual) موظف بنظام العمل غير المنتظم	I work as a casual employee. أعمل موظفًا بنظام العمل غير المنتظم. Note: An Australian employment category. Do not translate it merely as part-time, temporary or fixed-term employment.
Shift work العمل بنظام الورديات	Does this role involve shift work? هل تتطلب هذه الوظيفة العمل بنظام الورديات؟
Roster جدول الورديات	Please check next week's roster. يرجى مراجعة جدول وريديات الأسبوع المقبل.
Payslip قسمة الراتب	My payslip shows the hours I worked. تبيّن قسيمة راتبي عدد الساعات التي عملتها.
Annual leave إجازة سنوية	I would like to request annual leave. أود طلب إجازة سنوية.
Paid sick leave إجازة مرضية مدفوعة الأجر	Does this job include paid sick leave? هل تشمل هذه الوظيفة إجازة مرضية مدفوعة الأجر؟ Note: Preserve paid; sick leave alone does not express whether wages continue.
Overtime pay أجر العمل الإضافي	How is overtime pay calculated? كيف يُحسب أجر العمل الإضافي؟ Note: Payment for overtime work, not the extra working hours themselves.
Superannuation (superannuation) ادخار التقاعد	Please check your superannuation contributions. يرجى التحقق من المساهمات في حساب ادخار التقاعد الخاص بك. Note: Australia's retirement-savings system; do not treat it as ordinary take-home pay.
Minimum wage الحد الأدنى للأجور	What minimum wage applies to this job? ما الحد الأدنى للأجور الذي ينطبق على هذه الوظيفة؟

TOPIC 07 / 10 TERMS

Education and learning support

Discuss enrolment, course requirements and support without losing qualifications.

TERM / ARABIC	EXAMPLE IN CONTEXT
Enrolment التسجيل	When does school enrolment open? متى يبدأ التسجيل في المدرسة؟
Tuition fee رسوم دراسية	Does the tuition fee include the textbooks? هل تشمل الرسوم الدراسية الكتب المقررة؟
Per term لكل فصل دراسي	The fee is \$300 per term. الرسوم 300 دولار لكل فصل دراسي. Note: Per educational term; do not substitute per year, month or semester when the source says term.
Prerequisite متطلب سابق	Is this subject a prerequisite for admission? هل هذه المادة متطلب سابق للقبول؟
Assessment result نتيجة التقييم	When will the assessment results be available? متى تتوفر نتائج التقييم؟
Progress report تقرير التقدم الدراسي	Please bring your child's progress report. يرجى إحضار تقرير التقدم الدراسي لطفلك.
Subject selection اختيار المواد الدراسية	Can you help me with subject selection? هل يمكنك مساعدتي في اختيار المواد الدراسية؟
Learning support دعم التعلم	What learning support is available? ما دعم التعلم المتاح؟
School counsellor مرشد مدرسي	May I speak to the school counsellor? هل يمكنني التحدث إلى المرشد المدرسي؟
Guardian ولي أمر	The guardian must sign the form. يجب أن يوقع ولي الأمر على الاستمارة.

TOPIC 08 / 10 TERMS

Identity, applications and government services

Preserve document names and distinguish eligibility from approval.

TERM / ARABIC	EXAMPLE IN CONTEXT
Eligibility الأهلية	Please check whether I meet the eligibility requirements. يرجى التحقق مما إذا كنت أستوفي شروط الأهلية. Note: Meeting eligibility conditions does not necessarily mean an application is already approved.
Application form استمارة طلب	Please complete the application form. يرجى إكمال استمارة الطلب.
Proof of address إثبات العنوان	Please bring proof of your address. يرجى إحضار إثبات عنوانك.
Photo identification وثيقة هوية تحمل صورة	I need to show photo identification. أحتاج إلى إبراز وثيقة هوية تحمل صورة.
Birth certificate شهادة ميلاد	Please bring a copy of your birth certificate. يرجى إحضار نسخة من شهادة ميلادك.
Passport جواز سفر	Please show your passport. يرجى إبراز جواز سفرك.
Tax file number (TFN) رقم الملف الضريبي (TFN)	Please write your tax file number on the form. يرجى كتابة رقم ملفك الضريبي على الاستمارة. Note: Keep the name and abbreviation identifiable; do not substitute a different identity number.
Permanent resident مقيم دائم	I am a permanent resident. أنا مقيم دائم. Note: A person with permanent residence status; do not turn this into citizenship.
Visa status وضع التأشيرة	Please confirm your current visa status. يرجى تأكيد وضع تأشيرتك الحالي.
Centrelink سنترلينك	I need to contact Centrelink about my payment. أحتاج إلى الاتصال بسنترلينك بشأن دفعتي. Note: This is a service name; keep it recognisable.

TOPIC 09 / 10 TERMS

Legal matters and complaints

Keep requests, obligations, evidence and outcomes precise.

TERM / ARABIC	EXAMPLE IN CONTEXT
Legal advice استشارة قانونية	I would like to seek legal advice. أود الحصول على استشارة قانونية.
Legal aid مساعدة قانونية	How can I apply for legal aid? كيف يمكنني تقديم طلب للحصول على مساعدة قانونية؟ Note: The example asks about access; it does not promise eligibility or free representation.
Evidence دليل	This photo is evidence of the damage. هذه الصورة دليل على الضرر.
Contract عقد	Please keep a copy of the signed contract. يرجى الاحتفاظ بنسخة من العقد الموقع.
Terms and conditions الشروط والأحكام	Please read the terms and conditions before signing. يرجى قراءة الشروط والأحكام قبل التوقيع.
Fine غرامة	When must I pay the fine? متى يجب أن أدفع الغرامة؟
Compensation تعويض	I am seeking compensation for the damage. أطالب بتعويض عن الضرر.
Lodge a complaint تقديم شكوى	I would like to lodge a complaint. أود تقديم شكوى.
Court محكمة	The hearing is at the court on Tuesday. جلسة الاستماع في المحكمة يوم الثلاثاء.
Appeal طعن في القرار	How can I appeal this decision? كيف يمكنني الطعن في هذا القرار؟ Note: In a legal context, a request to review a decision; the ordinary verb appeal may have another meaning.

TOPIC 10 / 10 TERMS

Community support and useful instructions

Practise everyday service language, time expressions and clarification requests.

TERM / ARABIC	EXAMPLE IN CONTEXT
Community centre مركز مجتمعي	The class is at the community centre. يقام الدرس في المركز المجتمعي.
Social worker أخصائي اجتماعي	The social worker helped me find temporary housing. ساعدني الأخصائي الاجتماعي في العثور على سكن مؤقت.
Concession card بطاقة تخفيضات	Please bring your concession card. يرجى إحضار بطاقة التخفيضات الخاصة بك. Note: A card used to establish access to particular concessions; the conditions depend on the card.
Rent assistance مساعدة الإيجار	How do I apply for rent assistance? كيف أقدم طلبًا للحصول على مساعدة الإيجار؟
Carer allowance بدل مقدم الرعاية	How do I apply for Carer Allowance? كيف أقدم طلبًا للحصول على بدل مقدم الرعاية؟ Note: Carer Allowance and Carer Payment are different payment names; preserve the distinction if it matters in the dialogue.
Interpreter مترجم شفهي	I need an interpreter for the appointment. أحتاج إلى مترجم شفهي للموعد. Note: An interpreter works with spoken communication; a translator may work with written text.
Deadline الموعد النهائي	What is the deadline for the application? ما الموعد النهائي لتقديم الطلب؟
Fortnight أسبوعان (أربعة عشر يومًا)	I am paid every fortnight, or every fourteen days. أتقاضى راتبي كل أسبوعين، أي كل أربعة عشر يومًا. Note: Exactly two weeks or fourteen days, not fifteen days.
Renew تجديد مدة الاستعارة	Can I renew my library books online? هل يمكنني تجديد مدة استعارة كتب المكتبة عبر الإنترنت؟
Clarify توضيح	Could you clarify which documents I need? هل يمكنك توضيح المستندات التي أحتاج إليها؟

MEANING COMES FIRST

Beyond individual words

Clear standard Arabic

These examples use clear Modern Standard Arabic suitable for public-service conversations. Regional equivalents are possible when they preserve the same meaning; Australian programme names may need a short explanation.

Numbers and restrictions

Preserve amounts, deadlines, negation and limiting words such as only and at least. A fortnight means two weeks or fourteen days. Keep number order clear within right-to-left text.

Keep the context exact

An insurance excess is the policyholder's contribution to a claim, not an extra premium. A rental bond is security, eligibility is not approval, and a permanent resident is not necessarily a citizen.

Use examples as practice

A correct individual word is not enough. Preserve who must act, what happened, the amount, the time, and qualifications such as may, must and only if.

The worked answers are possible interpretations. Equivalent natural wording can convey the same meaning. No official mark or pass prediction is assigned.

Read the official language guidance

<https://www.naati.com.au/resources/language-policy-ccl/>

WORKED EXERCISE / TURN 6

Course Enrolment Enquiry: Arabic to English

A prospective student contacts a university admissions office to ask about eligibility, payment requirements, university details, and course enrolment steps.

From AceCCL dialogue dlg-ar-2410. Interpret aloud before reading the possible answer.

Source

أريد أيضاً أن أتأكد من وضع الجامعة. هل الجامعة معترف بها، وهل تكون الدراسة في الحرم الجامعي أم عن بُعد؟

One possible interpretation

I would also like to confirm the status of the university. Is the university recognised, and is the study on campus or by distance learning?

Meaning to preserve

- Also wants to confirm the university's status
- Asks whether the university is recognised
- Asks whether study is on campus or by distance learning

Watch out for

Recognition is asked as a question, not stated as fact. Preserve the either/or choice of study mode.

A compact note-taking cue

status / recognised? / campus or distance?

Your notes

WORKED EXERCISE / TURN 7

Course Enrolment Enquiry: English to Arabic

A prospective student contacts a university admissions office to ask about eligibility, payment requirements, university details, and course enrolment steps.

From AceCCL dialogue dlg-ar-2410. Interpret aloud before reading the possible answer.

Source

Central City University is registered as a higher education provider in Australia. This diploma is delivered mainly on campus, with some recorded lectures and one practical placement component.

One possible interpretation

جامعة المدينة المركزية مسجلة كمقدم للتعليم العالي في أستراليا. يُقدّم هذا الدبلوم بشكل أساسي في الحرم الجامعي، مع بعض المحاضرات المسجلة ومكوّن واحد للتدريب العملي.

Meaning to preserve

- Central City University is registered as a higher education provider in Australia
- Diploma delivered mainly on campus
- Some recorded lectures
- One practical placement component

Watch out for

Registered is not a claim of a particular accreditation. Keep mainly, some and one; do not turn the course into fully online study.

A compact note-taking cue

registered provider AU / mainly campus / some recordings / 1 placement

Your notes

KEEP PRACTISING

From vocabulary to a full dialogue

Use the terms in complete sentences. Work in both directions, take short notes, then compare your interpretation with the meaning the speaker expressed.

Official information can change. Use the references below for current test guidance and the meaning of Australian service terms.

Official references

NAATI CCL language policy

<https://www.naati.com.au/resources/language-policy-ccl/>

NAATI CCL test and assessment requirements

<https://www.naati.com.au/migration-assessments/ccl/>

NAATI CCL candidate instructions

<https://www.naati.com.au/resources/candidate-instructions-ccl/>

Services Australia: bulk billing terminology

<https://www.servicesaustralia.gov.au/about-bulk-billing-mbs-claims>

Services Australia: Carer Allowance and Carer Payment

<https://www.servicesaustralia.gov.au/carers-allowance>

ASIC Moneysmart: insurance claims and excess

<https://moneysmart.gov.au/car-insurance/claiming-on-your-car-insurance>

Study note

Examples are fictional practice conversations, not advice about medical care, legal rights, visa eligibility or benefit entitlements. Preserve the speaker's meaning and check the context of each term.

AceCCL provides independent preparation material and is not affiliated with NAATI.

Try the free Arabic practice dialogue

Listen, record your interpretation and compare with model answers.
No account required. AI feedback is available separately after sign-up.

[Open your free practice dialogue](#)

aceccl.com/mini-mock/ar/dlg-ar-2410

